

PROGRAM OVERVIEW

**Protecting People from Harm: Understanding Why Incidents Occur in
Organizations Supporting People with Disabilities**

This is a half-day or one (1) day program of facilitated discussion and problem solving activities related to identifying and preventing incidents in long-term care organizations supporting people with disabilities or the elderly. Program is geared to all levels of employees in long-term care organizations, as well as individuals receiving services. The focus of program activities includes discussions on:

1. Philosophy and values of protecting people from harm;
2. Role of incident management in long-term care organizations;
3. Assessing reasons why incidents occur in the organization;
4. Developing problem-solving skills empowering people to ***prevent incidents***;
and
5. Creating individual and organizational solutions addressing ***proactive interventions in preventing incidents***.

Information generated from the group discussions is collected and shared with agency management, group participants, employees, governing boards, individuals receiving services, and advocates for use in strategic planning and other organizational change initiatives.

Target Audience: All employees (regardless of role or function) in long-term care organizations, governing boards, individuals receiving services, and advocates. Participation is limited to fifteen (15) people for the half-day program and twenty-five (25) people for the full day program.